

INFORMATION BROCHURE CAREGIVERS

DEMENTZ-KOMPETENZ-LIEBE



WELCOME TO DKL

Welcome to DKL – Dementia · Competence · Love. This brochure is intended for individuals interested in working as a live-in caregiver within the framework of 24-hour home care.

Here you will find all important information about our way of working, requirements for cooperation, the application process, and your role in daily care.

Caregiving is not just a job – it is a responsible and deeply human task that requires heart, patience, and reliability. If you share these values, we look forward to your application and long-term cooperation.



REQUIREMENTS FOR WORKING WITH US

If you enjoy working with older people, are patient, responsible, and reliable – you already fulfill the most important requirements.

Experience in caregiving, whether professional or personal, is highly welcome.

You should have at least basic German skills (A2 level) to communicate with the client, their family, and our team.

You do not need an active trade license in advance – we will help you register your license when you start your first placement with us.



WHO WE ARE AND WHY CHOOSE DKL

DKL stands for Dementia · Competence · Love.

Our goal is to help elderly and dependent individuals remain in their familiar home environment for as long as possible.

We organize and support 24-hour care with great attention and professionalism. We personally know each caregiver, support them throughout their placement, and remain available during the entire assignment.

Our registered nurse regularly visits clients and supports both families and caregivers with medical and organizational matters. With us, you can rely on structured support and a respectful working environment.




APPLICATION AND FIRST CONTACT

You can apply to us at any time.

Please send your resume and valid documents (such as a criminal record certificate and caregiving certificates, if available) to office@betreuungdemenz.at or fill out the online application form on our website.

After receiving your documents, we will contact you.

We will then arrange a personal or phone interview, during which we will also assess your German skills. If everything fits, we will enter your profile into our database and begin organizing your first assignment.

 Zentagasse 35/R/1,
1050 Wien

 +43 664 4679411

 office@betreuungdemenz.at

 www.demenzkompetenzliebe.at



YOUR DAILY RESPONSIBILITIES

As a live-in caregiver at DKL, you will live in the client's home for the duration of your assignment.

You will assist with basic daily care – such as personal hygiene, dressing, mobility, and meals.

You will also manage household tasks – such as cooking, cleaning, and doing laundry.

You provide companionship, conversation, structure, and reassurance – especially important for people with dementia.

Important:

Medical tasks such as administering injections, medication, or wound care may only be performed by licensed nurses. These are handled by our registered nurse or mobile nursing services when needed.



SUPPORT FROM DKL

With DKL, you are never alone.

We are available to support you throughout the entire duration of your assignment. In case of questions, uncertainties, or emergencies, you can always contact our team.

Our registered nurse regularly visits clients and checks the care documentation.

We also offer native language support for legal or organizational matters and assist in communication with doctors, pharmacies, or institutions.



PREPARATION AND FURTHER EDUCATION

We want our caregivers to feel well-informed and prepared.

Therefore, we recommend the following resources for language development and orientation in the field of caregiving:

- <https://berufssprachen.sprachportal.at/>
– German for Caregiving Professionals
- <https://gesundheit.gv.at/service/videos.html#24-stunden-betreuung>
– Informational Videos
- <https://pflege.gv.at/schulungsangebote>
– Training Offers
- https://www.youtube.com/watch?v=nc_lq9ul5Ef4
– Short Video: Working as a Caregiver

These materials can help you improve your German and prepare for work in Austria.




WE LOOK FORWARD TO YOUR APPLICATION!

If you want to support people with dignity and compassion, DKL is the right place for you.

We will guide and support you at every step and offer a fair, respectful, and reliable work environment.

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